

# Kristyn Dee-Crowne

## Objective

I am looking for a stewardess role on a MY: either private or charter. Looking for seasonal or permanent work.

## Profile

I am a skilled hospitality professional with a proven track record of delivering exceptional guest experiences. I have experience in overseeing day-to-day activities to ensure smooth operations, which includes staffing, inventory management, and facility maintenance. Additionally, I have expertise in sales and marketing, promoting services, attracting new guests, and retaining loyal customers. Through my work I have developed valuable skills in customer relationship management, effective communication and problem-solving. I am accustomed to a fast-paced environment and maintain a positive attitude while paying attention to detail. I am taking my skills to new opportunities where I can continue to excel professionally in yachting. As a child-care professional, I have comprehensive knowledge of early years, child development and appropriate activities for children of different ages where guests or owners have children on board.

## Experience

### Historic Sports Car Club – Feb 2022 - Present

Motor Racing Entertainment, Driver HUB Coordinator

- Competitor Hospitality
- Podium Presentations and Organisation

### The Crooked Billet, Newton Longville – June 2019 – Feb 2022

Front of House, Restaurant Manager, Customer Liaison

- Making improvements to the running of the business and developing the restaurant.
- Maintained up to date knowledge of the evolving menu.
- Ensuring that all customers' needs and queries were dealt with promptly and effectively while maintaining a positive attitude and approachable manner.

### Silverstone Classic Historic Motor Racing Event - Seasonal

Events Coordinator

- Front of house Hospitality
- VIP Tours and liaison

### F1 Grand Prix Silverstone - Annually

Events Playmaker. Merchandise

- Merchandise Sales
- Children's Playmaker and Crèche manager

### Private Nanny - April 2023-December 2023

- Provided full time care for 1 year old child.
- Planned and implemented age-appropriate activities to stimulate physical, social and cognitive development.

### The 5 Arrows Hotel - July 2018- February 2021

- Worked in Restaurant, Bar and Housekeeping.
- Main duties included fine dining service, Cocktail making and making up and cleaning rooms.

### Davies Events (Zimbabwe) -Dec 2023 – Jan 2024

- Front of house, Hospitality Coordinator, Houseboat Stewardess
- Guest liaison

### Silverstone Circuit - Ongoing

- Event Assistant
- Children's Entertainer



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## Qualifications & Certificate

- ENG1 Medical (valid to April 2026)
- STCW (valid to April 2029)
- Stewardess
- FHS (valid to April 2029)
- RYA PBII (valid to April 2029)
- NCFE Level 2: Certificate in Understanding Excellence in Customer Service for Hospitality

## Childcare Qualifications

- Paediatric First Aid
- Enhanced DBS (UK)
- Safeguarding Children (Advanced) Level 2

## Personal Details

- COVID Vaccinated
- Non Smoker
- AGE 22
- Full UK Driving License
- UK Passport



## Education

**Nottingham Trent University** - *Sports Science & Business Management*

**Sir Thomas Fremantle School A Levels** - *Biology, Psychology, Health & Social Care*

**Waddesdon C of E School GCSEs** - *11 GCSEs (Grade A-D)*

## References

HSCC Silverstone Circuit: [office@hsc.org.uk](mailto:office@hsc.org.uk) +44(0)1327 858400

Crooked Billet: [sonjacjewell@gmail.com](mailto:sonjacjewell@gmail.com) +44 (0) 7881 580060

Davies Events (ZW): [info@davisevents.com](mailto:info@davisevents.com) +263 77 223 77 04